

**Volume 1**  
**TABLE OF CONTENTS**  
**VOLUME 1 — ACCESS TO INFORMATION**

	<b>PAGE</b>
<i>Prefatory Comment</i> .....	PC-i
<i>Dedication</i> .....	iii
<i>Foreword to the Third Edition</i> .....	v
<i>Foreword to the Second Edition</i> .....	ix
<i>Foreword to the First Edition</i> .....	xi
<i>Summary of Contents</i> .....	xiii
<i>Preface</i> .....	xix
<i>Annex A — FOI in USA</i> .....	xxx
<i>Annex B — Global Legal Survey</i> .....	xxxvi
<i>Annex C — Open Government</i> .....	xxxvii
<i>Table of Acronyms and Abbreviations</i> .....	xli
<i>Supplementary Table of Cases</i> .....	SUPPCAS-1
<i>Table of Cases: Access to Information Act, the Privacy Act, and PIPEDA</i> .....	CAS-1

**PART I — ACCESS TO INFORMATION LEGISLATION**

<b>Chapter 1</b>	<b>Annotated Access to Information Act</b>	
	Contents .....	1-i
<b>1</b>	Short title .....	1-1
	<b>PURPOSE OF THE ACT</b>	
<b>2</b>	Purpose of the Act 2(1) Purpose .....	1-12
	2(2) Complementary procedures .....	1-12
	<b>INTERPRETATION</b>	
<b>3</b>	Definitions	
	Alternate format .....	1-54.4
	Court .....	1-54.4
	Designated Minister .....	1-54.4
	Foreign State .....	1-54.4
	Government Institution .....	1-54.5
	Head .....	1-54.5
	Information Commissioner .....	1-54.5
	Record .....	1-54.6

---

	Sensory disability .....	1-54.6
	Third party .....	1-54.6
<b>3.01</b>	3.01(1) For greater certainty .....	1-67
	3.01(2) For greater certainty .....	1-67
<b>3.1</b>	For greater certainty .....	1-67
<b>Designation</b>		
<b>3.2</b>	3.2(1) Power to designate Minister .....	1-67
	3.2(2) Power to designate head.....	1-67
<b>ACCESS TO GOVERNMENT RECORDS</b>		
	<b>Right of Access</b> .....	1-68
<b>4</b>	Right of access	
	4(1) Right to access to records .....	1-68
	4(2) Extension of right by order .....	1-68
	4(2.1) Responsibility of government institutions.....	1-68
	4(3) Records produced from machine readable records .....	1-68
<b>Information about Government Institutions.....</b>		
<b>5</b>	Information about government institutions	
	5(1) Publication on government institutions .....	1-98.20
	5(2) Bulletin .....	1-98.21
	5(3) Description in publication and bulletins .....	1-98.21
	5(4) Publication and bulletin to be made available .....	1-99
<b>Requests for Access.....</b>		
<b>6</b>	Requests for access to record .....	1-103
<b>7</b>	Notice where access requested .....	1-114.5
<b>8</b>	Transfer of request	
	8(1) Transfer of request .....	1-133
	8(2) Deeming provision .....	1-133
	8(3) Meaning of greater interest .....	1-133

---

<b>9</b>	Extension of time limits	9(1) Extension of time limits..... 1-134 9(2) Notice of extension to Information Commissioner ..... 1-134.1
<b>10</b>	Where access is refused	10(1) Where access is refused ..... 1-142  10(2) Existence of record not required to be disclose..... 1-142 10(3) Deemed refusal to give access..... 1-142
<b>11</b>	Fees	11(1) Fees ..... 1-154.6 11(2) Additional payment ..... 1-154.6 11(3) Where a record is produced from a machine readable record ..... 1-154.6 11(4) Deposit ..... 1-154.7 11(5) Notice ..... 1-154.7 11(6) Waiver ..... 1-154.7
	<b>Access</b> .....	1-154.15
<b>12</b>	Access	12(1) Access to record .... 1-154.15 12(2) Language of access 1-154.15 12(3) Access to record in alternative format..... 1-154.15

**EXEMPTIONS**

	<b>Responsibilities of Government</b> .....	1-156
<b>13</b>	Information obtained in confidence	13(1) Information obtained in confidence ..... 1-156 13(2) Where disclosure authorized ..... 1-157 13(3) Definition of “aboriginal government” ..... 1-157
<b>14</b>	Federal-provincial affairs	..... 1-172
<b>15</b>	Federal-provincial affairs	15(1) International affairs and defence..... 1-172.3 15(2) Definitions ..... 1-174
<b>16</b>	Law enforcement and investigations	16(1) Law enforcement and investigations ..... 1-188

---

	16(2) Security .....	1-188.1
	16(3) Policing services for provinces or municipalities ....	1-188.1
	16(4) Definition of “investigation” .....	1-189
<b>16.1</b> Records relating to investigations examinations, and audits	16.1(1) Records relating to investigations, examinations, and audits.....	1-200
	16.1(2) Exception .....	1-201
<b>16.2</b> Records relating to investigations	16.2(1) Records relating to investigations .....	1-203
	16.2(2) Exception .....	1-203
<b>16.3</b> Investigations, examinations and reviews under the <i>Canada Elections Act</i>	.....	1-204
<b>16.31</b> Director of Prosecutions	.....	1-204
<b>16.4</b> Records relating to investigations	16.4(1) Public Sector Integrity Commissioner .....	1-204.2
	16.4(2) Exception .....	1-205
<b>16.5</b> <i>Public Servants Disclosure Protection Act</i>	.....	1-206
<b>17</b> Safety of individuals	.....	1-206
<b>18</b> Economic interests of Canada	.....	1-208
<b>18.1</b> Economic interests of certain government institutions	18.1(1) Economic interests of certain government institutions .....	1-210
	18.1(2) Exceptions .....	1-210
<b>Personal Information</b> .....		1-210.5
<b>19</b> Personal Information	19(1) Personal information .....	1-210.5
	19(2) Where disclosure authorized .....	1-210.5
<b>Third Party Information</b> .....		1-265
<b>20</b> Third party information	20(1) Third party information .....	1-265
	20(2) Product or environmental testing .....	1-266

---

	20(3) Methods used in testing .....	1-266
	20(4) Preliminary testing ....	1-267
	20(5) Disclosure if a supplier consents .....	1-267
	20(6) Disclosure authorized if in public interest .....	1-267
<b>20.1</b>	Public Sector Pension Investment Board .....	1-356
<b>20.2</b>	Canada Pension Plan Board .....	1-357
<b>20.4</b>	National Arts Centre Corporation .....	1-358
	<b>Operations of Government</b> .....	1-359
<b>21</b>	Advice	
	21(1) Advice, etc.....	1-359
	21(2) Exercise of a discretionary power or an adjudicative function .....	1-360
<b>22</b>	Testing procedures, tests and audit .....	1-374
<b>22.1</b>	Testing procedures, tests and audits .....	1-376
<b>23</b>	Solicitor-client privilege .....	1-376.1
	<b>Statutory Prohibitions</b> .....	1-394
<b>24</b>	Statutory prohibitions	
	24(1) Statutory prohibitions against disclosure .....	1-394
	24(2) Review of statutory prohibitions by Parliamentary committee.....	1-394
<b>25</b>	Severability .....	1-401
	<b>Refusal of access</b> .....	1-410.1
<b>26</b>	Refusal of access .....	1-410.1
	<b>THIRD PARTY INTERVENTION</b>	
<b>27</b>	Notice to third parties	
	27(1) Notice to third parties.....	1-410.4
	27(2) Waiver of notice .....	1-410.5
	27(3) Contents of notice ...	1-410.5
	27(4) Extension of time limit.....	1-410.5

<b>28</b>	Representations of third party and decision	28(1) Representations of third party and party and decision ..... 1-416 28(2) Representations to be made in writing ..... 1-417 28(3) Contents of notice of decision to disclose ..... 1-417 28(4) Disclosure of record... 1-417
<b>29</b>	Where the Information Commissioner recommends disclosure	29(1) Where the Information Commissioner recommends disclosure ..... 1-427 29(2) Contents of notice ..... 1-427

**COMPLAINTS**

<b>30</b>	Receipt and investigation complaints	30(1) Receipt and investigation of complaints ..... 1-430 30(2) Complaints submitted on behalf of complainants ..... 1-431 30(3) Information Commissioner may initiate complaint ..... 1-431
<b>31</b>	Written complaint	..... 1-448

**INVESTIGATIONS**

<b>32</b>	Notice of intention to investigate	..... 1-448.1
<b>33</b>	Notice to third parties	..... 1-448.2
<b>34</b>	Regulation of procedure	..... 1-448.3
<b>35</b>	Investigations in private	35(1) Investigations in private..... 1-451 35(2) Right to make representations..... 1-451
<b>36</b>	Powers of Information Commissioner in carrying out investigations	36(1) Powers of Information Commissioner in carrying out investigations ..... 1-463 36(2) Access to records..... 1-464 36(3) Evidence in other proceedings..... 1-464 36(4) Witness fees ..... 1-465 36(5) Return of documents, etc..... 1-465

---

37	Findings and recommendations of Information Commissioner	37(1) Findings and recommendations of Information Commissioner ..... 1-472
		37(2) Report to complainant and third parties ..... 1-473
		37(3) Matter to be included in report to complainant ..... 1-474
		37(4) Access to be given..... 1-474
		37(5) Right of review ..... 1-475

**REPORTS TO PARLIAMENT**

38	Annual report	..... 1-484
39	Special reports	39(1) Special reports ..... 1-502
		39(2) Where investigation made..... 1-502
40	Transmission of reports	40(1) Transmission of reports ..... 1-504.7
		40(2) Reference to Parliamentary committee..... 1-504.7

**REVIEW BY THE FEDERAL COURT**

41	Review by Federal Court	..... 1-504.9
42	Information Commissioner may apply or appear	42(1) Information Commissioner may apply or appear ..... 1-520
		42(2) Applicant may appear as party..... 1-521
43	Notice to third parties	43(1) Notice to third parties..... 1-531
		43(2) Third party may appear as a party..... 1-531
44	Third party may apply for a review	44(1) Third party may apply for a review..... 1-531
		44(2) Notice to person who requested record..... 1-532
		44(3) Person who requested access may appear as party..... 1-532
45	Hearing in summary way	..... 1-558
46	Access to records	..... 1-559
47	Court to take precautions against disclosure	47(1) Court to take precautions against disclosing..... 1-561

---

	47(2) Disclosure of offence authorized .....	1-561
<b>48</b>	Burden of proof .....	1-569
<b>49</b>	Order of Court where no authorization to refuse disclosure found .....	1-575
<b>50</b>	Order of Court where reasonable grounds of injury not found .....	1-584
<b>51</b>	Order of Court not to disclose record .....	1-587
<b>52</b>	Applications relating to interna- tional affairs or defence .....	52(1) Applications relating to international affairs or defence..... 1-588
	52(2) Special rules for hearings .....	1-588
	52(3) <i>Ex parte</i> representations.....	1-589
<b>53</b>	Costs .....	53(1) Costs .....
		1-590
		53(2) <i>Idem</i> .....
		1-590

**OFFICE OF THE INFORMATION COMMISSIONER**

	<b>Information Commissioner</b> .....	1-597
<b>54</b>	Information Commissioner .....	54(1) Appointment .....
		1-597
		54(2) Tenure .....
		1-597
		54(3) Further terms.....
		1-597
		54(4) Interim appointment .....
		1-597
<b>55</b>	Rank, powers and duties generally .....	55(1) Rank, powers and duties generally.....
		1-608
		55(2) Salary and expenses .....
		1-608
		55(3) Pension benefits .....
		1-608
		55(4) Other benefits .....
		1-608.1
	<b>Assistant Information Commissioner</b> .....	1-608.2
<b>56</b>	Appointment of Assistant Information Commissioner .....	56(1) Appointment of Assistant Information Commissioner .....
		1-608.2



---

	56(2) Tenure of office and removal of Assistant Information Commissioner .....	1-608.2
	56(3) Further terms.....	1-608.2
<b>57</b> Duties generally	57(1) Duties generally .....	1-608.3
	57(2) Salary and expenses .....	1-608.3
	57(3) Pension benefits .....	1-608.4
	57(4) Other benefits .....	1-608.4
<b>Staff</b> .....		1-608.4
<b>58</b> Staff of the Informa- tion Commissioner	58(1) Staff of the Information Commissioner .....	1-608.4
	58(2) Technical assistance .....	1-608.4
<b>Delegation</b> .....		1-608.6
<b>59</b> Delegation by Infor- mation Commissioner	59(1) Delegation by Information Commissioner .....	1-608.7
	59(2) Investigations relating to international affairs and defence.....	1-608.8
	59(3) Delegation by Assistant Information Commissioner .....	1-608.8
<b>General</b> .....		1-608.8
<b>60</b> Principal office		1-608.9
<b>61</b> Security Requirements		1-609
<b>62</b> Confidentiality		1-611
<b>63</b> Disclosure authorized	63(1) Disclosure authorized .....	1-614.2
	63(2) Disclosure of offence authorized .....	1-614.3
<b>64</b> Information not to be disclosed		1-618
<b>65</b> No summons		1-620
<b>66</b> Protection of Infor- mation Commissioner	66(1) Protection of Information Commissioner .....	1-621
	66(2) Libel or slander .....	1-622

**OFFENCES**

<b>67</b> Obstruction	67(1) Obstruction .....	1-622
-----------------------	-------------------------	-------

	67(2) Offence and punishment.....	1-622
<b>67.1</b> Obstructing right of access	67.1 (1) Obstructing right of access.....	1-624
	67.1(2) Offence and punishment.....	1-624

**EXCLUSIONS**

<b>68</b> Act does not apply to certain materials	.....	1-631
<b>68.1</b> Canadian Broadcast- ing Corporation	.....	1-637
<b>68.2</b> Atomic Energy of Canada Limited	.....	1-644.1
<b>69</b> Confidences of the Queen’s Privy Council for Canada	69(1) Confidences of the Queen’s Privy Council for Canada .....	1-644.2
	69(2) Definition of “Council” .....	1-644.3
	69(3) Exception .....	1-644.3
<b>69.1</b> Act does not apply to certain materials	69.1(1) Certificate under <i>Canada Evidence Act</i> .....	1-651
	69.1(2) Certificate following filing of complaint .....	1-651

**GENERAL**

<b>70</b> Duties and functions of designated Minister	70(1) Duties and functions of designated Minister .....	1-656
	70(1.1) Duties and functions of designated Minister .....	1-657
	70(2) Exception for Bank of Canada .....	1-657
<b>71</b> Manuals may be in- spected by the public	71(1) Manuals may be inspected by the public .....	1-670.3
	71(2) Exempt information may be excluded .....	1-670.3
<b>72</b> Report to Parliament	72(1) Report to Parliament.....	1-670.8
	72(2) Tabling of report.....	1-670.8
	72(3) Reference to Parliamentary committee.....	1-670.9
<b>72.1</b> Report of expenses	.....	1-670.9
	.....	1-671

73	Delegation by the head of a government institution	
74	Protection from civil proceeding or from prosecution	1-679
75	Permanent review of Act by Parliamentary committee	75(1) Permanent review of Act by Parliamentary committee..... 1-679
		75(2) Review and report to Parliament..... 1-679
76	Binding on Crown	1-681
77	Regulations	77(1) Regulations ..... 1-682
		77(2) Additions to Schedule I..... 1-683
<b>SCHEDULE I. Government institutions</b> .....		1-687
<b>SCHEDULE II. Statutory prohibitions against disclosure Section 24</b> .....		1-693
<b>Authors' Appendix to Schedule II — Statutory Prohibitions (Extracts)</b> .....		1-701

<b>Chapter 2</b>	<b><i>Access to Information Act</i> Extension Orders and Designation Orders</b>	
	Contents .....	2-i
	<b>Extension Order No. 1 SOR/89-207 — Extending Right of Access</b> .....	2-1
	<b>Designation Order SI/83-108 — Designated Ministers</b> .....	2-2
	<b>Designation Order SI/83-113 — Heads of Government Institutions</b> .....	2-3
	<b>Designation Order SOR/86-360 — Atomic Energy Control</b> .....	2-18

<b>Chapter 3</b>	<b>Annotated Access to Information Regulations</b>	
	Contents .....	3-i
	<b><i>Regulations respecting access to information</i></b>	
	<b>Short Title</b>	
1	Short title .....	3-1
	<b>Interpretation</b>	
2	Interpretation Access to Information Request form .....	3-1
	Act .....	3-1
	Appropriate officer .....	3-1
	<b>Limitation on production of records</b>	

---

3	Interference with the operations of the institution	..... 3-1
<b>Procedures</b>		
4	Request for access	4(a) A completed Access to Information request form ..... 3-4 4(b) A written request providing sufficient detail..... 3-4
5	Access to a record	..... 3-5
<b>Transfer of Request</b>		
6	Transfer of request	6(1) Within 15 days..... 3-6 6(2) May not be transferred to a third institution..... 3-6
<b>Fees</b>		
7	Fees	7(1) (a) Application fee of \$5... 3-7 7(1) (b) Fees for reproduction of the record ..... 3-7 7(1) (c) Fees for producing in alternative format..... 3-7 7(2) Fees for a non-computerized record ..... 3-8 7(3) Cost of production and programming record produced from machine readable machine..... 3-8
<b>Access</b>		
8	Access to record	8(1) Examination of record in lieu of copy..... 3-11 8(1.1) Examination of record shall be permitted where copy of record is prohibited by statute..... 3-11 8(2) Head may provide copy rather than opportunity to examine record ..... 3-11 8(3) Facilities for examination. Time for examination of record ..... 3-12 8(4) Requester must first pay fee to gain access ..... 3-12
<b>Limitations in Respect of Format</b>		
8.1		8.1(1) For the purposes of subsection 4(2.1)..... 3-14

	8.1(2) Head of government.....	3-15
	8.1(3) Factors.....	3-15
	<b>Investigative Bodies</b>	
<b>9</b>	Investigative Bodies .....	3-16
	<b>Classes of Investigations</b>	
<b>10</b>	Classes of investigations .....	3-16
<b>SCHEDULE I</b>	– Investigative Bodies .....	3-17
<b>SCHEDULE II</b>	– Classes of Investigations.....	3-18
<b>Chapter 4</b>	<b>Doctrine</b> .....	4-1
<b>Chapter 5</b>	<b>Practice, Precedents and Procedure</b>	
	Contents .....	5-i
	<i>For the Lay User of the Access to Information Act</i>	
<b>5.1</b>	<b>TWELVE PRACTICAL TIPS FOR THE BUSY LAWYER</b> .....	5-1
<b>5.2</b>	<b>HOW-TO-GUIDE AND PRACTICAL TIPS</b> — Citizen’s Guide to Using the Access to Information Statute .....	5-5
<b>Annex I</b>	— <b>Access to Information Request Form</b> — <i>Info Source</i> .....	5-40
<b>Annex II</b>	— <b>Sample written submission</b> .....	5-41
	— <b>The Art of Procrastination and Other Tricks of the Trade</b> .....	5-42.2
<b>Annex III</b>	— <b>Sample of a complaint to the Information Commissioner</b> .....	5-43
<b>Annex IV</b>	— <b>Complaints to the Information Commissioner:</b>	
	<b>Part 1: The Regular Investigative Process</b> .....	5-45
	<b>Part 2: Investigations of Complaints made against the Information Commissioner</b> .....	5-53
<b>Annex V</b>	— <b>Guidelines for an application under section 41 of the Access to Information Act</b> .....	5-53
	<b>Part 1: General</b> .....	5-53
	<b>Part 2: Commencement of Proceedings before the Court</b> ....	5-55
	<b>Part 3: Step by Step Summary Procedures</b> .....	5-60
	<i>For Businesses/Pour les Commerçants</i>	
<b>5.3</b>	<b>A SECTION 20 GUIDE FOR BUSINESSES</b> .....	5-68
<b>5.4</b>	<b>Identity theft</b> .....	5-100
<b>5.5</b>	<b>Canada’s Anti-Spam Legislation (CASL)</b> .....	5-103

5.6	Social networks and their privacy implications .....	5-111
5.7	Privacy Applications for Mobile Devices .....	5-117

**VOLUME 2 — PROTECTION OF PRIVACY**

<i>Table of Contents</i> .....	CONTS-1
--------------------------------	---------

**PART II — PRIVACY LEGISLATION**

<b>Prologue on Privacy Legislation</b> .....	6-Proli
----------------------------------------------	---------

**Chapter 6**    *Annotated Privacy Act*

Contents .....	6-i
----------------	-----

1    Short title .....	6-1
------------------------	-----

**PURPOSE OF THE ACT**

2    Purpose .....	6-8
--------------------	-----

**INTERPRETATION**

3    Definitions	Administrative purpose ....	6-30.16
------------------	-----------------------------	---------

Alternate format .....	6-30.16
------------------------	---------

Court .....	6-30.16
-------------	---------

Designated Minister.....	6-30.16
--------------------------	---------

Government

Institution .....	6-30.16
-------------------	---------

Head.....	6-30.17
-----------	---------

Personal Information.....	6-30.17
---------------------------	---------

Personal Information

Bank .....	6-30.19
------------	---------

Privacy Commissioner .....	6-30.20
----------------------------	---------

Sensory disability .....	6-30.20
--------------------------	---------

<b>3.01</b>	3.01(1) For greater certainty .....	6-68
-------------	-------------------------------------	------

3.01(2) For greater certainty .....	6-68
-------------------------------------	------

**Designation**

<b>3.1</b>	3.1(1) Power to designate Minister .....	6-68
------------	------------------------------------------	------

3.1(2) Power to designate head.....	6-68
-------------------------------------	------

**COLLECTION, RETENTION AND DISPOSAL OF PERSONAL INFORMATION**

---

4	Collection of personal information .....	6-69
5	Personal information 5(1) Personal information to be collected directly.....	6-71
	5(2) Individual to be informed of purpose .....	6-71
	5(3) Exception.....	6-71
6	Retention of personal information used for an administrative purpose	6(1) Accuracy of personal information .....
	6(2) Accuracy of personal information .....	6-75
	6(3) Disposal of personal information .....	6-76
<b>PROTECTION OF PERSONAL INFORMATION</b>		
7	Use of personal information .....	6-85
8	Disclosure of personal information	8(1) Disclosure of personal information .....
	8(2) Where personal information may be disclosed.....	6-92
	8(3) Personal information disclosed by Library and Archives of Canada.....	6-94
	8(4) Copies of requests under paragraph 2(e) to be retained.....	6-95
	8(5) Notice of disclosure under paragraph 2(m) .....	6-95
	8(6) Definition of “Indian Band” .....	6-95
	8(7) Definition of “aboriginal government” .....	6-96
	8(8) Definition of “council of the Westbank First Nation” .....	6-97
9	Record of disclosure to be retained	9(1) Record of disclosure to be retained .....
	9(2) Limitation.....	6-142.2
	9(3) Record forms part of personal information .....	6-142.2
	9(4) Consistent uses .....	6-142.3

---

**PERSONAL INFORMATION BANKS**

- 10** Personal information included in personal banks 10(1) Personal information to be included in personal information banks ..... 6-142.5  
10(2) Exception for Library and Archives of Canada ..... 6-142.5

**PERSONAL INFORMATION INDEX**

- 11** Index of personal information 11(1) Index of personal information ..... 6-142.6  
11(2) Statement of uses and purposes..... 6-144  
11(3) Index to be made available..... 6-144

**ACCESS TO PERSONAL INFORMATION**

- 12** Right of Access 12(1) Right of Access ..... 6-150  
12(2) Other rights relating to personal information ..... 6-150  
12(3) Extension of right of access by order..... 6-151

**Requests for Access..... 6-165**

- 13** Requests for access 13(1) Request for access under 12(1)(a) ..... 6-165  
13(2) Request for access under 12(1)(b) ..... 6-165
- 14** Notice where access requested ..... 6-168.2
- 15** Extension of time limits ..... 6-168.4
- 16** Where access is refused 16(1) Where access is refused ..... 6-168.6  
16(2) Existence not required to be disclosed..... 6-169  
16(3) Deemed refusal to give access ..... 6-169

**ACCESS**

- 17** Form of access 17(1) Form of access ..... 6-177  
17(2) Language of access .... 6-177  
17(3) Access to personal information in alternative format..... 6-178



---

**EXEMPTIONS**

<b>18</b>	Exempt Banks	18(1) Governor-in-Council may designate exempt banks.....	6-182
		18(2) Disclosure may be refused .....	6-182
		18(3) Contents of order .....	6-182
<b>19</b>	Responsibilities of Government	19(1) Personal information obtained in confidence .....	6-197
		19(2) Where disclosure authorized .....	6-198
<b>20</b>	Federal-provincial affairs	.....	6-202
<b>21</b>	International affairs and defence	.....	6-203
<b>22</b>	Law enforcement and investigation	22(1) Law enforcement and investigation .....	6-211
		22(2) Policing services for provinces or municipalities .....	6-212
		22(3) Definition of “investigation” .....	6-213
<b>22.1</b>	Information obtained by Privacy Commissioner	22.1(1) Information obtained by Privacy Commissioner .....	6-233
		22.1(2) Exception .....	6-234
<b>22.2</b>	Public Sector Integrity Commissions	.....	6-234
<b>22.3</b>	<i>Public Servants Disclosure Protection Act</i>	.....	6-234
<b>23</b>	Security Clearances	.....	6-234.1
<b>24</b>	Individuals sentenced for an offence	.....	6-236
<b>25</b>	Safety of individuals	.....	6-238

**PERSONAL INFORMATION**

<b>26</b>	Information about another individual	.....	6-240
-----------	--------------------------------------	-------	-------

**SOLICITOR-CLIENT PRIVILEGE**

<b>27</b>	Solicitor-client privilege	.....	6-246
-----------	----------------------------	-------	-------

**MEDICAL RECORDS**

<b>28</b>	Medical records	.....	6-256
-----------	-----------------	-------	-------

**COMPLAINTS**

---

29	Receipt and investigation of complaints	29(1) Receipt and investigation of complaints.....	6-258.2
		29(2) Complaints submitted on behalf of complainants.....	6-261
		29(3) Privacy Commissioner may initiate complaint .....	6-261
30	Written Complaint .....		6-267

**INVESTIGATIONS**

31	Notice of intention to investigate .....		6-268
32	Regulation of procedure .....		6-269
33	Notice to third parties	33(1) Investigations in private.....	6-269
		33(2) Right to make representation .....	6-269
34	Powers of Privacy Commissioner in carrying out investigations	34(1) Powers of Privacy Commissioner in carrying out investigations.....	6-270
		34(2) Access to Information .....	6-271
		34(3) Evidence in other proceedings.....	6-271
		34(4) Witness fees .....	6-272
		34(5) Return of documents etc.....	6-272
35	Investigations in private	35(1) Findings and recommendations of Privacy Commissioner .....	6-274
		35(2) Report to complainant.....	6-274
		35(3) Matter to be included in report to complainant .....	6-275
		35(4) Access to be given.....	6-275
		35(5) Right of review .....	6-275

**REVIEW OF EXEMPT BANKS**

36	Investigation of exempt banks	36(1) Investigation of exempt banks.....	6-280
		36(2) Sections 31 to 34 apply.....	6-280

36(3) Report of findings and recommendations .....	6-280
36(4) Reports to be included in annual or special reports to Parliament .....	6-281
36(5) Review of exempt banks by Court .....	6-281

**REVIEW OF COMPLIANCE WITH SECTIONS 4 TO 8**

37 Investigation in re- spect of sections 4 to 8	37(1) Investigation in respect of sections 4 to 8 .....	6-286
	37(2) Sections 31 to 34 apply.....	6-286
	37(3) Report of findings and recommendations .....	6-286
	37(4) Reports to be included in annual or special reports ....	6-286

**REPORTS TO PARLIAMENT**

38 Annual Report .....	6-286.9	
39 Special Reports	39(1) Special Reports .....	6-286.10
	39(2) Where investigation made.....	6-286.10
40 Transmission of reports	40(1) Transmission of reports .....	6-286.10
	40(2) Reference to Parliamentary committee.....	6-286.10

**REVIEW BY THE FEDERAL COURT**

41 Review by the Federal Court where access refused .....	6-286.11	
42 Privacy Commissioner may apply or appear .....	6-296	
43 Application respecting files in exempt banks .....	6-296.2	
44 Hearing in summary way .....	6-296.2	
45 Access to information .....	6-296.2	
46 Court to take precautions against disclosing	46(1) Court to take precautions against disclosing.....	6-299
	46(2) Disclosure of offence authorized .....	6-299

---

47	Burden of proof .....	6-304
48	Order of the Court where no authorization to refuse disclosure found .....	6-306
49	Order of Court where reasonable grounds of injury not found .....	6-310
50	Order to remove file from exempt banks .....	6-312
51	Actions relating to international affairs and defence	51(1) Actions relating to international affairs and defence..... 6-313
		51(2) Special rules for hearings .....
		51(3) <i>Ex parte</i> representations..... 6-314
52	Costs	52(1) Costs .....
		52(2) <i>Idem</i> .....
<b>OFFICE OF THE PRIVACY COMMISSIONER</b>		
53	Privacy Commissioner	53(1) Appointment .....
		53(2) Tenure .....
		53(3) Further terms.....
		53(4) Interim appointment .....
54	Rank, powers and duties generally	54(1) Rank, powers and duties generally .....
		54(2) Salary and expenses .....
		54(3) Pension benefits .....
		54(4) Other benefits .....
55	Information Commissioner may be appointed Privacy Commissioner	55(1) Information Commissioner may be appointed Privacy Commissioner .....
		55(2) Salary .....
<b>ASSISTANT PRIVACY COMMISSIONER</b>		
56	Appointment of Assistant Privacy Commissioner	56(1) Appointment of Assistant Privacy Commissioner .....

---

	56(2) Tenure of office and removal of Assistant Privacy Commissioner .....	6-340
	56(3) Further terms.....	6-340
57	Duties generally	
	57(1) Duties generally .....	6-343
	57(2) Salary and expenses .....	6-343
	57(3) Pension benefits .....	6-344
	57(4) Other benefits .....	6-344

**STAFF**

58	Staff of the Privacy Commissioner	
	58(1) Staff of the Privacy Commissioner .....	6-344
	58(2) Technical Assistance.....	6-344

**DELEGATION**

59	Delegation by Privacy Commissioner	
	59(1) Delegation by Privacy Commissioner .....	6-346
	59(2) Delegation of investigations relating to international affairs and defence.....	6-346
	59(3) Delegation by Assistant Privacy Commissioner .....	6-346.1

**SPECIAL STUDIES**

60	Special Studies	
	60(1) Special studies.....	6-347
	60(2) Reports to be tabled.....	6-348

**GENERAL**

61	Principal office	.....	6-348
62	Security Requirements	.....	6-349
63	Confidentiality	.....	6-349
64	Disclosure authorized		
	64(1) Disclosure authorized .....		6-350
	64(2) Disclosure of offence authorized .....		6-350
65	Information not to be disclosed	.....	6-350
66	No summons	.....	6-351
67	Protection of Privacy Commissioner		
	67(1) Protection of Privacy Commissioner .....		6-352
	67(2) Libel or slander .....		6-352

---

**OFFENCES**

<b>68</b>	Obstruction	68(1) Obstruction .....	6-353
		68(2) Offence and punishment.....	6-353

**EXCLUSIONS**

<b>69</b>	Act does not apply to certain materials	69(1) Act does not apply to certain materials .....	6-354
		69(2) Sections 7 and 8 do not apply to certain information .....	6-354
<b>69.1</b>	Canadian Broadcast- ing Corporation	.....	6-357
<b>70</b>	Confidences of the Queen's Privy Council for Canada	70(1) Confidences of the Queen's Privy Council of Canada.....	6-358
		70(2) Definition of "Council" .....	6-359
		70(3) Exception .....	6-359
<b>70.1</b>	Certificate under <i>Canada Evidence Act</i>	70.1(1) Certificate under <i>Canada Evidence Act</i> .....	6-360.3
		70.1(2) Certificate following filing of complaint .....	6-360.3
		70.1(3) Information not to be disclosed.....	6-360.4
		70.1(4) Limited power of delegation.....	6-360.4

**GENERAL**

<b>71</b>	Duties and functions of designated Minister	71(1) Duties and functions of designated Minister .....	6-360.4
		71(2) Exception for Bank of Canada .....	6-360.5
		71(3) Review of existing and proposed personal information banks .....	6-360.5
		71(4) Establishment and modifica- tion of personal information banks .....	6-360.6
		71(5) Application of subsections (3) and (4) .....	6-360.6
		71(6) Delegation to head of gov- ernment institution .....	6-360.6
<b>72</b>	Report to Parliament	72(1) Report to Parliament.....	6-378

	72(2) Tabling of report .....	6-378
	72(3) Reference to Parliamentary Committee.....	6-378
73	Delegation by the head of a government institution .....	6-379
74	Protection from civil proceedings or from prosecution .....	6-384
75	Permanent review of Act by Parliamentary committee .....	6-384
	75(1) Permanent review of Act by Parliamentary committee.....	6-384
	75(2) Review and report to Parliament.....	6-384
76	Binding on Crown .....	6-385
77	Regulations .....	6-385
	77(1) Regulations .....	6-385
	77(2) Additions to schedule .....	6-388
<b>SCHEDULE 1. Government institutions .....</b>		<b>6-389</b>

**Chapter 7 Extension, Designation and Exempt Orders under the *Privacy Act***  
 Contents .....

	Contents .....	7-i
<b>Extension Orders.....</b>		
<b>SOR/83-553</b>	<b>Extension Order, No. 1</b> — Order extending the right to be given access to personal information under sub- section 12(1) of the <i>Privacy Act</i> .....	7-1
<b>SOR/89-206</b>	<b>Extension Order, No. 2</b> — Order extending the right to be given access to personal information under sub- section 12(1) of the <i>Privacy Act</i> .....	7-2
<b>Designation Order .....</b>		<b>7-3</b>
<b>SI/83-114</b>	<b>Designation Order</b> — Order respecting the designation of the heads of government institutions for the purposes of the <i>Privacy Act</i> — P.C. 1983-1833 — 23 June 1983 .....	7-3
<b>Exempt Orders.....</b>		
<b>SOR-90-149</b>	Exempt Personal Information Bank Order, No. 13 (RCMP) — P.C. 1990-322 - 22 February 1990 .....	7-23
<b>SOR-92-688</b>	Exempt Personal Information Bank Order, No. 14 (CSIS) — P.C. 1992-2412 - 26 November 1992 .....	7-25
<b>SOR-93-272</b>	Exempt Personal Information Bank Order, No. 25 (RCMP) — P.C. 1993-1034 - 25 May 1993 .....	7-27

---

<b>Chapter 8</b>	<b>Annotated Regulations respecting the <i>Privacy Act</i></b>	
	Contents .....	8-i
	<b><i>Regulations with Respect to Privacy</i> — SOR/83-508</b>	
	<b>Short Title</b> .....	8-1
<b>1</b>	Short title .....	8-1
	<b>Interpretation</b> .....	8-1
<b>2</b>	Interpretation	
	Access to Personal Information	
	Request Form .....	8-1
	Act .....	8-1
	Appropriate Officer .....	8-1
	Correction Request Form .....	8-2
	Notation Request Form .....	8-2
	<b>Government Institutions or Parts of Government</b>	
	<b>Institutions</b> .....	8-2
<b>3</b>	Government	
	Institutions .....	8-2
	<b>Retention of Personal Information That Has Been Used by</b>	
	<b>Government Institutions for an Administrative Purpose</b> .....	8-2
<b>4</b>	Personal information	
	4(1) For at least two years .....	8-2
	4(2) Destruction in an	
	emergency .....	8-3
	4(3) [Revoked SOR/88-123, s. 1]	
<b>5</b>	Investigative bodies .....	8-3
	<b>Personal Information under the control of the Public</b>	
	<b>Archives</b> .....	8-3
<b>6</b>	Personal information	
	transferred to the	
	control of the Public	
	Archives .....	8-3
	<b>Retention for two years</b> .....	8-4.2
<b>7</b>	Retention of <i>Privacy</i>	
	<i>Act</i> requests and	
	records disclosed pur-	
	suant to such requests	
	<b>Procedures</b> .....	8-5
<b>8</b>	Request for access	
	8(1) Access to Personal	
	Information Request Form .....	8-5
	8(2) Identification of requester -	
	Present in person .....	8-5



---

9	Provision of viewing room for examination of personal information	8-6
10	Rights or actions exercised on behalf of minor, incompetent, deceased or another individual	8-6
11	Error or omission in the personal information	11(1) Correction Request Form ..... 8-6 11(2) Correction to personal information ..... 8-7 11(3) Correction of personal information in records ..... 8-8 11(4) Notation to the personal information, where correction is refused ..... 8-8 11(5) Notice requirement ..... 8-9
	<b>Classes of investigations</b> .....	8-9
12	Classes of investigations	8-9
	<b>Disclosure of information relating to physical or mental health Archives</b> ..... 8-10	
13	Disclosure of information relating to physical or mental health	13(1) Discretion to disclose to a qualified practitioner or psychologist ..... 8-10 13(2) Qualified practitioner or psychologist must obtain consent to disclose to lay third parties ..... 8-10
14	Examination of records in person	8-11
	<b>SCHEDULE I</b>	Government institutions or part of government institutions (s. 3)..... 8-12
	<b>SCHEDULE II</b>	Investigative bodies (s. 5)..... 8-13
	<b>SCHEDULE III</b>	Investigative bodies (s. 5)..... 8-15
	<b>SCHEDULE IV</b>	Investigative bodies (s. 5)..... 8-16
	<b>SCHEDULE V</b>	Classes of Investigations..... 8-17

<b>Chapter 9</b>	<b><i>Personal Information Protection and Electronic Documents Act</i></b>	
	Contents .....	9-i
<b>1</b>	Short title .....	9-1
	<b>PART 1 — PROTECTION OF PERSONAL INFORMATION IN THE PRIVATE SECTOR .....</b>	
	<b>Interpretation</b>	
<b>2</b>	Definitions	
	alternative format.....	9-5
	breach of security safeguards ..	9-5
	business contact information ..	9-5
	business transaction.....	9-5
	commercial activity.....	9-6
	commissioner .....	9-6
	Court .....	9-6
	federal work, undertaking or business.....	9-6
	organization .....	9-8
	personal health information....	9-8
	personal information .....	9-8
	prescribed .....	9-9
	record .....	9-9
	2(2) Notes in Schedule 1 .....	9-9
<b>3</b>	Purpose	Purpose..... 9-13
<b>4</b>	Application	
	4(1) Application .....	9-25
	4(2) Limit .....	9-25
	4(3) Other Acts.....	9-26
<b>4.01</b>	Business contact information	Business contact information .....
		9-31
<b>4.1</b>	Certificate under the <i>Canada Evidence Act</i>	4.1(1) Certificate under <i>Canada Evidence Act</i> .....
		9-32
		4.1(2) Certificate following filing of complaint .....
		9-32
		4.1(3) Information not to be disclosed.....
		9-33
		4.1(4) Power to delegate .....
		9-33
	<b>DIVISION 1 — PROTECTION OF PERSONAL INFORMATION</b>	
<b>5</b>	Compliance with obligations	
	5(1) Compliance with obligations.....	9-33
	5(2) Meaning of ‘should’ .....	9-34

---

	5(3) Appropriate purposes.....	9-34
<b>6</b>	Effect of designation of individuals .....	9-52
<b>6.1</b>	Valid consent .....	9-52
<b>7</b>	Collection of information .....	
	7(1) Collection without knowledge or consent.....	9-52
	7(2) Use without knowledge or consent.....	9-53
	7(3) Disclosure without knowledge or consent.....	9-55
	7(4) Use without consent .....	9-59
	7(5) Disclosure without consent.....	9-59
<b>7.1</b>	Definitions .....	
	7.1(1) Definitions.....	9-72
	access.....	9-72
	computer program.....	9-72
	computer system .....	9-72
	7.1(2) Collection of electronic addresses, etc. ....	9-72
	7.1(3) Accessing a computer system to collect personal information, etc.....	9-73
<b>7.1</b>	Proposed Addition .....	9-69
<b>7.2</b>	Prospective business transaction .....	
	7.2(1) Prospective business transaction.....	9-73
	7.2(2) Completed business transaction .....	9-74
	7.2(3) Agreements binding ....	9-75
	7.2(4) Exception .....	9-75
<b>7.3</b>	Employment relationship .....	9-75
<b>7.4</b>	Use without consent .....	
	7.4(1) Use without consent ...	9-76
	7.4(2) Disclosure without consent.....	9-76
<b>8</b>	Written request .....	
	8(1) Written request.....	9-76
	8(2) Assistance .....	9-76
	8(3) Time limit .....	9-76
	8(4) Extension of time limit.....	9-77
	8(5) Deemed refusal.....	9-77

---

	8(6) Costs for responding.....	9-77
	8(7) Reasons .....	9-78
	8(8) Retention of Information .....	9-78
<b>9</b>	When access prohibited	
	9(1) When access prohibited.....	9-81
	9(2) Limit .....	9-81
	9(2.1) Information related to paragraph 7(3)(c), (c.1) or (d) .....	9-81
	9(2.2) Notification and response .....	9-82
	9(2.3) Objection.....	9-82
	9(2.4) Prohibition .....	9-83
	9(3) When access may be refused .....	9-84
	9(4) Limit .....	9-85
	9(5) Notice.....	9-85
<b>10</b>	Sensory disability .....	9-87

**DIVISION 2 — REMEDIES**

	<b>Filing of Complaints</b> .....	9-91
<b>11</b>	Filing of Complaints	
	11(1) Contravention.....	9-91
	11(2) Commissioner may initiate complaint .....	9-92
	11(3) Time limit.....	9-92
	11(4) Notice .....	9-92
	<b>Investigations of Complaints</b> .....	9-94
<b>12</b>	Investigations of complaints	
	12(1) Examination of complaint by Commissioner.....	9-94
	12(2) Exception .....	9-95
	12(3) Notification .....	9-95
	12(4) Compelling reasons .....	9-95
	12(5) [Repealed 2010, c. 23, s. 83.]	
<b>12.1</b>	Investigations of Complaints	
	12.1.(1) Powers of Commissioner .....	9-99
	12.1.(2) Dispute resolution mechanisms .....	9-100
	12.1.(3) Delegation .....	9-100
	12.1.(4) Return of records....	9-100

---

	12.1.(5) Certificate of delegation.....	9-101
<b>Discontinuance of Investigation</b> .....		9-101
<b>12.2</b> Reasons	12.2.(1) Reasons .....	9-101
	12.2.(2) Other reason .....	9-102
	12.2.(3) Notification .....	9-102
<b>Commissioner's Report</b> .....		9-102
<b>13</b> Contents	13(1) Contents .....	9-102
	13(2) [Repealed 2010, c. 23, s. 84.]	
	13(3) Report to parties .....	9-103
<b>Hearings by Court</b> .....		9-106
<b>14</b> Application	14(1) Application .....	9-106
	14(2) Time for application .....	9-107
	14(3) For greater certainty .....	9-107
<b>15</b> Commissioner may .....	apply or appear	9-115
<b>16</b> Remedies .....		9-116
<b>17</b> Summary Hearings	17(1) Summary hearings .....	9-122
	17(2) Precautions.....	9-122
<b>Compliance Agreements</b> .....		9-123
<b>17.1</b> Compliance agreement	17.1(1) Compliance agreement.....	9-123
	17.1(2) Terms.....	9-123
	17.1(3) Effect of compliance agreement.....	9-123
	17.1(4) For greater certainty .....	9-124
<b>17.2</b> Agreement complied with	17.2(1) Agreement complied with .....	9-124
	17.2(2) Agreement not complied with .....	9-124
	17.2(3) Time for application .....	9-124
<b>DIVISION 3 — AUDITS</b>		
<b>18</b> To ensure compliance	18(1) To ensure compliance .....	9-125
	18(2) Delegation.....	9-126

---

	18(3) Return of records .....	9-126
	18(4) Certificate of delegation.....	9-126
<b>19</b>	Report of findings and recommendations	19(1) Report of findings and recommendations ..... 9-126 19(2) Reports may be included in annual report ..... 9-127
<b>DIVISION 4 — GENERAL</b>		
<b>20</b>	Confidentiality	20(1) Confidentiality ..... 9-127 20(2) Public interest ..... 9-129 20(3) Disclosure of necessary information ..... 9-129 20(4) Disclosure in the course of proceedings..... 9-129 20(5) Disclosure of offence authorized ..... 9-130 20(6) Disclosure ..... 9-130
<b>21</b>	Not competent witness	..... 9-132
<b>22</b>	Protection of Commissioner	22(1) Protection of Commissioner ..... 9-133 22(2) Defamation ..... 9-133
<b>23</b>	Consultations with provinces	23(1) Consultation with the provinces..... 9-134 23(2) Agreements ..... 9-134 23(3) Sharing of information with provinces..... 9-135 23(4) Purpose and confidentiality ..... 9-135
<b>23.1</b>	Disclosure of informa- tion to foreign state	23.1(1) Disclosure of information to foreign state ..... 9-135 23.1(2) Information that can be shared ..... 9-136 23.1(3) Written arrangements ..... 9-136 23.1(4) Arrangements..... 9-137
<b>24</b>	Promoting the purposes of the Part	..... 9-138
<b>25</b>	Annual Report	25(1) Annual Report..... 9-139 25(2) Consultations..... 9-139

---

26	Regulations	26(1) Regulations .....	9-139
		26(2) Order .....	9-140
27	Whistleblowing	27(1) Whistleblowing .....	9-146
		27(2) Confidentiality .....	9-146
27.1	Prohibition	27.1(1) Prohibition .....	9-146
		27.1(2) Saving .....	9-148
		27.1(3) Definitions .....	9-148
28	Offence and Punishment	.....	9-148
29	Review	29(1) Review of Part by Parliamentary Committee .....	9-150
		29(2) Review and Report ....	9-151
<b>DIVISION 5 — TRANSITIONAL PROVISIONS</b>			
30	Application	30(1) Application .....	9-151
		30(1.1) Application .....	9-151
		30(2) Expiry Date .....	9-151
		30(2.1) Expiry Date .....	9-151
<b>PART 2 — ELECTRONIC DOCUMENTS</b> .....			
<b>INTERPRETATION</b>			
31	Definitions	31(1) Definitions	
		Data .....	9-152
		Electronic document .....	9-152
		Electronic signature .....	9-152
		Federal law .....	9-153
		Responsible authority .....	9-153
		Secure electronic signature .....	9-153
		31(2) Designation .....	9-153
<b>PURPOSE</b>			
32	Purpose	.....	9-154
<b>ELECTRONIC ALTERNATIVES</b>			
33	Collection, storage, etc.	.....	9-154
34	Electronic Payment	.....	9-154
35	Electronic version of form	35(1) Electronic version of statutory form .....	9-155

---

	35(2) Statutory manner of filing documents.....	9-155
	35(3) Statutory manner of submitting information .....	9-155
	35(4) Authority to prescribe form etc.....	9-155
	35(5) Meaning of ‘filing’ .....	9-156
<b>36</b>	Documents as evidence or proof .....	9-156
<b>37</b>	Retention of documents .....	9-156
<b>38</b>	Notarial act .....	9-157
<b>39</b>	Seals .....	9-157
<b>40</b>	Requirements to provide documents or information .....	9-158
<b>41</b>	Writing requirements .....	9-158
<b>42</b>	Original documents .....	9-159
<b>43</b>	Signatures .....	9-159
<b>44</b>	Statements made under oath .....	9-160
<b>45</b>	Statements declaring truth etc. ....	9-160
<b>46</b>	Witnessed signatures .....	9-161
<b>47</b>	Copies .....	9-161
	<b>REGULATIONS AND ORDERS</b>	
<b>48</b>	Regulations	
	48(1) Regulations .....	9-161
	48(2) Characteristics .....	9-162
	48(3) Effect of amendment or repeal.....	9-162
<b>49</b>	Amendment of schedules .....	9-163
<b>50</b>	Regulations	
	50(1) Regulations .....	9-163
	50(2) Contents .....	9-163
	50(3) Minimum Rules .....	9-164
	50(4) Incorporation by reference.....	9-164
<b>51</b>	Effect of striking out listed provision .....	9-164
	<b>PART 3 — AMENDMENTS TO THE CANADA EVIDENCE ACT .....</b>	<b>9-165</b>



---

52-57 These sections contained consequential amendments to the <i>Canada Evidence Act</i> . The text of those amendments have now been incorporated in the relevant sections of that Act.....	9-165
<b>PART 4 — AMENDMENTS TO THE STATUTORY INSTRUMENTS ACT</b> .....	9-165
58, 59 Sections 58 and 59 contained consequential amendments to the Statutory Instruments Act. The text of those amendments has now been incorporated into the relevant sections of that Act.].....	9-165
<b>PART 5 — AMENDMENTS TO THE STATUTE REVISION ACT</b> .....	9-165
60-71 [Amendments] .....	9-165
<b>PART 6 — COMING INTO FORCE</b> .....	9-165
72 Coming into force .....	9-165
<b>SCHEDULES</b> .....	9-166

<b>Chapter 10</b>	<b>Regulations and Orders under the <i>Personal Information Protection and Electronic Documents Act</i></b>	
	Contents .....	10-i
<b>SOR/2001-6</b>	December 13, 2000	Regulations specifying investigative bodies ..... 10-1
<b>SOR/2001-7</b>	December 13, 2000	Regulations specifying publicly available information..... 10-7
<b>SOR/2001-8</b>	December 13, 2000	Order binding certain agents of Her Majesty for the purposes of Part 1 of the <i>Personal Information and Protection and Electronic Documents Act</i> ..... 10-8
<b>SOR/2003-374</b>	November 19, 2003	Organizations in the Province of Quebec Exemption Order ..... 10-9
<b>SOR/2004-219</b>	October 12, 2004	Organizations in the Province of Alberta Exemption Order ..... 10-10

<b>SOR/2004-220</b>	October 12, 2004	Organizations in the Province of British Columbia Exemption Order ..... 10-11
<b>SOR/2005-399</b>	November 28, 2005	Health Information Custodians in the Province of Ontario Exemption Order ..... 10-13
<b>SOR/2011-265</b>	November 17, 2011	Personal Health Information Custodians in New Brunswick Exemption ..... 10-14
<b>SI/2012-72</b>	September 20, 2012	Personal Health Information Custodians in Newfoundland and Labrador Exemption Order ..... 10-15

<b>Chapter 11</b>	<b>Directives, Policies and Guidelines Applicable to the <i>Personal Information Protection and Electronic Documents Act</i></b>	
	Contents .....	11-i
<b>Part 11.1</b>	— International Directives .....	11-1
	— Directive 2006/24/EC of the European Parliament and of the Council .....	11-1
	— Directive 2006/58/EC of the European Parliament and of the Council .....	11-18
	— European Union Directive 95/46/EC .....	11-42

**PART III — REFERENCE MATERIAL**

<b>Chapter 12</b>	<b>Reference Material</b>	
	Contents .....	12-i
<b>12.1 — Tables</b>		
<b>1.</b>	Concordance between the <i>Access to Information Act</i> and <i>Privacy Act</i> .....	12-1
<b>2.</b>	Concordance between the federal and provincial access statutes.....	12-4
<b>2.1</b>	Exclusions under the <i>Access to Information Act</i> .....	12-5
<b>3.</b>	Summary of mandatory and discretionary exemptions ....	12-7
<b>4.</b>	Statutory delays under the <i>Access to Information Act</i> ....	12-10
<b>5.</b>	Statutory delays under the <i>Privacy Act</i> .....	12-13

---

6.	Statutory delays under the <i>Personal Information Protection and Electronic Documents Act</i> .....	12-15
<b>12.2</b>	<b>— Contacts</b>	
	National, provincial and territorial contacts.....	12-18
<b>12.3</b>	<b>— List of key internet addresses</b> .....	12-22
<b>12.4</b>	<b>— Listing of Treasury Board Secretariat’s Implementation Report on Access to Information and Privacy - Period 1983 to present</b> .....	12-49
<b>12.5</b>	<b>— Treasury Board Secretariat - Directive on Privacy Impact Statement - Period 2003 to 2012</b> .....	12-62.1
<b>12.6</b>	<b>— Powers, duties and functions delegated to ATIP Coordinators of selected institutions</b> .....	12-78
<b>12.7</b>	<b>— Privacy - Internet Security Vulnerability</b> .....	12-79
<b>12.8</b>	<b>— Spam Legislation</b> .....	12-81
<b>12.9</b>	<b>— Social Networks and their Privacy Implications</b> .....	12-83
<b>12.10</b>	<b>— Directive on the Administration of the Access to Information Act</b> .....	12-88
<b>12.11.1</b>	<b>Distribution of OIC Personnel by Rank and Function</b> .....	12-104
<b>12.11.2</b>	<b>Distribution of OPC Personnel by Rank and Function</b> .....	12-106

**PART IV — BACKGROUND**

<b>Chapter 13</b>	<b>Historic Discussion Papers</b>	
	Contents .....	13-i
<b>13.1</b>	<b>The 1977 Green Paper</b> .....	13-1
	— Public Access to Government Documents	
<b>13.2</b>	<b>Freedom of Information Legislation — A Discussion Paper (1979)</b> .....	13-41
<b>13.3</b>	<b>Access to Information Legislation — Cabinet Discussion Paper (1980)</b> .....	13-87
<b>13.4</b>	<b>Cabinet Discussion Paper on Access to Information Legislation and consequential amendments to the Human Rights Act (1980)</b> .....	13-121

---

13.5 Protection of Personal Information Building Canada's Information Economy and Society	13-141
13.6 The 2005 White Paper - A Comprehensive Framework for Access to Information	13-167
<b>Chapter 14 Parliament Debates the Creation of the <i>Access to Information Act</i></b>	
Contents	14-i
<b>PART 14.1 — INTRODUCTION</b>	14-1
The Leaders	14-1
The Canadian experience	14-2
<b>PART 14.2 — THE STAMMERING OF THE FUTURE <i>ACCESS TO INFORMATION ACT</i></b>	14-5
The early years (1964-1968)	14-5
The Trudeau's Liberal government (1969-1975)	14-6
Approval-in-principle by House of Commons Standing Committee	14-8
Academia, the media and other interest groups	14-9
The birth of the first Bill on freedom to information (1976-1979)	14-10
<b>PART 14.3 — LIBERAL GOVERNMENT ENDORSES FREEDOM TO INFORMATION (1976-1979)</b>	14-17
Speech from the Throne (October 1976)	14-17
Green Paper Legislating on public access to Government documents	14-22
Another Speech from the Throne (1979)	14-24
<b>PART 14.4 — CONSERVATIVE GOVERNMENT BACKS ACCESS LEGISLATION (1979)</b>	14-26
Speech from the Throne	14-26
First Government Bill on access to information is tabled on 24 October 1979	14-26
<b>PART 14.5 — LIBERAL GOVERNMENT ENACTS <i>ACCESS TO INFORMATION ACT</i> — 1980-1983</b>	14-36
Cabinet meeting – March 4, 1980	14-36
Speech from the Throne – April 1980	14-36
Cabinet Discussion Paper – June 1980	14-36.1
Cabinet Meeting – June 19, 1980	14-36.1
Bill C-43, July 1980	14-36.5
Review by the Standing Committee on Justice Legal Affairs	14-49
Third Reading (House of Commons) – June 1982	14-52
Senate Debate on Second Reading of Bill C-43	14-60

---

Royal Assent – July 7 1982.....	14-62
Appointment of First Access to Information Commissioner.....	14-62
Annex A — Chronology of Key Events .....	14-63
<b>Chapter 15 Parliament Debates the Operation of the <i>Access to Information Act</i></b>	
Contents .....	15-i
<b>OPERATION OF THE ACT SINCE ITS INCEPTION.....</b>	15-1
<b>PART 15.1 — PARLIAMENTARY REVIEW .....</b>	15-1
Parliamentary Committee report.....	15-1
Government Response.....	15-2
<b>PART 15.2 — THE DEVELOPMENT OF CASE LAW .....</b>	15-5
Academia’s first impression.....	15-5
The Record .....	15-6
<b>PART 15.3 — PRESSURE FOR CHANGE — THE BACKBENCHERS.....</b>	15-8
Private Members’ Bills.....	15-8
<b>PART 15.4 — THE OFFICE OF THE INFORMATION COMMISSIONER.....</b>	15-10.1
Annual Reports .....	15-10.1
Reform Required .....	15-30.1
Special Reports.....	15-30.7
Management and Funding of the Access to Information’s Ombudsman function.....	15-30.8
Recommendations for Reforms .....	15-30.12
<b>PART 15.5 — GOVERNMENT ATIA OPERATIONS .....</b>	15-31
Statistical Summary .....	15-31
<b>PART 15.6 — ACCESS TO INFORMATION TASK FORCE 2001-2002 .....</b>	15-34
Mandate .....	15-34
Task Force Report — June 2002.....	15-38
Overview by Me Andrée Delagrave .....	15-38
Summary of Findings .....	15-39
Recommendations .....	15-39
Conclusion.....	15-43
Reply by the Information Commissioner .....	15-43
<b>WORDS &amp; PHRASES.....</b>	WP-1
<b>INDEX .....</b>	I-1